

**IN THE CLAIMS**

Claims 1-21 (cancelled)

1           Claim 22 (new) A method for creating a technical framework for use in  
2           delivering a specific set of information technology services for a customer, comprising  
3           the steps of:

4           determining a solution scope for the technical framework to be created, the  
5           solution scope guided by an information technology services contract with the customer,  
6           the solution scope based on common practices for delivering certain types of information  
7           technology services;

8           mapping the customer's existing equipment to lowest level abstractions of  
9           architectural building blocks in a technical model, the technical model describing people,  
10          processes, tools and information used to deliver specific services to customers, the  
11          architectural building blocks comprising architectural components that are sufficiently  
12          modular and bounded to be described as self-contained entities;

13          creating a list of design objects as a function of the solution scope for the  
14          technical framework, the design objects based on logical groupings of architectural  
15          building blocks, including software and hardware components; and

16          designating relationships between the design objects as a function of the solution  
17          scope and the specific set of information technology services for the customer.

1           Claim 23 (new) A technical framework for use in delivering a specific set of  
2 information technology services for a customer, comprising the steps of:

3           a solution scope determined for the technical framework to be created, the  
4 solution scope guided by an information technology services contract with the customer,  
5 the solution scope based on common practices for delivering certain types of information  
6 technology services;

7           a mapping of the customer's existing equipment to lowest level abstractions of  
8 architectural building blocks in a technical model, the technical model describing people,  
9 processes, tools and information used to deliver specific services to customers, and the  
10 architectural building blocks comprising architectural components that are sufficiently  
11 modular and bounded to be described as self-contained entities;

12           a list of design objects created as a function of the solution scope for the technical  
13 framework, the design objects based on logical groupings of architectural building  
14 blocks, including software and hardware components;

15           designated relationships between the design objects as a function of the solution  
16 scope and the specific set of information technology services for the customer; and

17           a detailed technical design developed for the information technology services for  
18 the customer based on tool selection criteria that are dependent upon the list of design  
19 objects and the designated relationships between the design objects.  
20

1           Claim 24 (new). A computer program product for storage on a computer readable  
2 medium and operable for creating a technical framework for use and delivering a specific  
3 set of information technology services for a customer, comprising the program steps of:

1           determining a solution scope for the technical framework to be created, the  
2           solution scope guided by an information technology services contract with the customer,  
3           the solution scope based on common practices for delivering certain types of information  
4           technology services;

5           mapping the customer's existing equipment to lowest level abstractions of  
6           architectural building blocks in a technical model, the technical model describing people,  
7           processes, tools and information used to deliver specific services to customers, and the  
8           architectural building blocks comprising architectural components that are sufficiently  
9           modular and bounded to be described as self-contained entities;

10          creating a list of design objects as a function of the solution scope for the  
11          technical framework, the design objects based on logical groupings of architectural  
12          building blocks, including software and hardware components; and

13          designating relationships between the design objects as a function of the solution  
14          scope and the specific set of information technology services for the customer.

1           Claim 25 (new) A data processing system operable for creating a technical  
2           framework for use in delivering a specific set of information technology services for a  
3           customer, comprising:

4           a processor;

5           an input device;

6           an output device;

7           a memory unit; and

8           a bus system for coupling the processor to the input device, output device, and  
9           memory unit, the processor further comprising:

1           circuitry for determining a solution scope for the technical framework to be  
2           created, the solution scope guided by an information technology services contract with  
3           the customer, the solution scope based on common practices for delivering certain types  
4           of information technology services;

5           circuitry for mapping the customer's existing equipment to lowest level  
6           abstractions of architectural building blocks in a technical model, the technical model  
7           describing people, processes, tools and information used to deliver specific services to  
8           customers, and the architectural building blocks comprising architectural components  
9           that are sufficiently modular and bounded to be described as self-contained entities;

10          circuitry for creating a list of design objects as a function of the solution scope for  
11          the technical framework, the design objects based on logical groupings of architectural  
12          building blocks, including software and hardware components; and

13          circuitry for designating relationships between the design objects as a function of  
14          the solution scope and the specific set of information technology services for the  
15          customer.